Cane – Maintenance and Troubleshooting

Uses
A cane should only be used for walking or climbing up and down stairs as demonstrated by your therapist. It should **not** be used to pull on to stand up.

Before you leave the hospital
The therapist or vendor should adjust the cane to your height, and the therapist should demonstrate how to use the cane correctly. Also, the vendor should give you additional contact information which will be important if anything happens to your cane. If it was issued by Aurora at Home, their phone number is (414) 327-2295 or 1 (800) 862-2201.

Maintenance/troubleshooting
Cleaning: Your cane can be cleaned with basic soap and water or spray cleaners.

Rubber Tips: The tip(s) on the bottom of your cane will eventually wear through. These can be replaced at most drug stores. It is important for your cane to be steady with even wear on the tip(s) to ensure your safety when walking.

Other considerations
Most insurances will only pay for one cane every five years, so be sure to keep your cane even if you progress to where you feel you may not need it.

The information presented is intended for general information and educational purposes. It is not intended to replace the advice of your health care provider. Contact your health care provider if you believe you have a health problem.